

Privacy Policy for “Audio Video Converter to MP3 & MP4 Free”

Dat Le Thanh ("publisher") use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. This Privacy Policy agreement is the agreement where specify how we collect your personal data, what kind of personal data we collect and how we use it. Your personal data is any kind of data or information that can be considered personal: Email address; First and last name; Device Information; Location; and so on. The contents of our Privacy Policy may differ from one country to another, depending on the country legislation.

You should overview this privacy statement from time to time to ensure that you are aware of any changes as well as of your customer rights. Please read the following to learn more about your privacy, and how we treat personally identifiable information collected from you.

Personal information we collect

Personal Information is information relating to an identified or identifiable natural person.

We collect personal information from you when you use our Software, purchase Add-Ons, share with us Feedbacks, contact our Support Team, and other to improve our services and provide you the best experience.

We may collect the following information:

- Name and Last Name
- Contact Information (Email address)
- Location Data (Country and language)
- Device and System Information

How we may use your personal information

Our team collects this information to understand your needs, provide you a better service, improve our software, detect, prevent, mitigate and investigate illegal activities.

- We may also use your personal information to contact you regarding the software updates, discounted offers, surveys.
- From time to time, we may also use your information to ask you to participate in surveys about products, services, news.
- We may contact you only via the email address you've provided us.
- We also use the data to operate our business, which includes analyzing our performance, developing our workforce, and doing research.
- We may analyze broad demographic information in order to understand general user trends.

We ensure that your information is secure. We have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect from our customers. We will never sell, rent or disclose to third parties our users' personally identifiable information.

How we may share your personal information

We may disclose your personal information to other members of Microsoft. This disclosure may be required for us to provide you access to our Services, to comply with our legal obligations, to enforce our User Agreement, to facilitate our marketing and advertising activities, or to prevent, detect, mitigate, and investigate fraudulent or illegal activities related to our Services.

We attempt to minimize the amount of personal information we disclose. We will not sell, distribute or lease your personal information to other third parties (except Microsoft) unless we have your permission or are required by law.

Please note: We retain your personal information for as long as necessary to provide the Services you have requested.

Changes to this Privacy Policy

Our team reserve the right to change the terms of this privacy policy from time to time. The new policy will be considered active immediately upon posting of changes. We revise our Privacy Policy to keep it up to date with Microsoft Store products and services. We will send you a notification about any changes in our Privacy.

Other important privacy information

- **Communication with us:** We may scan messages automatically and check for spam and viruses, review our chats with customers, use your email address or other information you have provided us.

- **Children's Privacy:** Children can use our software without any personal information being collected. We do not collect personal information from users deemed to be children under their respective national laws.

- **Monetary transactions:** We do not use or collect your billing information, bank numbers, purchases you made via Microsoft Store. All monetary transactions (including refunds) are on Microsoft side.

Contact us

If you have any questions or complaints about this Privacy Policy, your personal data protection, or our information handling practices, you can reach our Customer Support by this email address: lethanhdat21@hotmail.com We will investigate any complaints received in writing and do our best to resolve them with you as soon as possible.